

Employer Assistance and Resource Network on Disability Inclusion

Forming and Sustaining Partnerships to Improve Employment of People with Disabilities

October 18, 2022



Presenters



Ellice Switzer, MA

Workplace Disability Inclusion Associate, EARN Extension Associate, Yang-Tan Institute on Employment and Disability, Cornell University





Ashley Bryant PhD, CRC

EARN Extension Associate, Yang-Tan Institute on Employment and Disability, Cornell University

EARN Funding Statement

The Employer Assistance and Resource Network on Disability Inclusion (EARN) is a resource for employers seeking to recruit, hire, retain, and advance qualified employees with disabilities. This publication is fully funded by the U.S. Department of Labor's Office of Disability Employment Policy (ODEP) under cooperative agreement No. OD-33975-19-75-4-36 with Cornell University. The total four-year cost of this agreement amounts to \$10,000,000. This document does not necessarily reflect the views or policies of the U.S. Department of Labor, nor does mention of trade names, commercial products, or organizations imply endorsement by the U.S. Government.



- Learn the basics of public and nonprofit workforce services systems, how to connect to them, and how they can help
- Review recommendations for developing an 8-step process to engage with external partners for the purposes of disability employment
- Learn about examples of exemplary business-led partnerships to support employment of people with disabilities



When it comes to connecting with community partners to support disability hiring objectives, I feel:

- A. Lost. I don't know where to begin.
- B. I know what I need to do, I'm just not sure what the next steps are.
- C. I have some partnerships, but I would like to expand and/or reevaluate them.



Community partnerships

Who can I partner with, and how can I find them?





AskEARN.org

State Vocational Rehabilitation (VR)

Characteristics:

- Federal and state funded agencies that help people with disabilities prepare for and become gainfully employed
- Located in every state
- Access to candidates with disabilities with a wide range of skills and training

Limitations:

- Limited funding results in waiting lists
- Large caseloads



How to connect with VR

- Use the Rehabilitation Services Administration directory of <u>State</u> <u>Vocational Rehabilitation Agencies</u>
- Ask to attend staff meetings
- Invite VR to speak at hiring events
- Develop a contact person within VR



Community-based agencies

Characteristics:

- Usually nonprofit
- Sometimes very local, sometimes broader reach
- Variety of supports include: candidate referral, accommodations assistance, training & technical assistance, job coaching, travel training and/or transportation

Limitations:

- Limited candidate pipeline (some serve very specific populations)
- Service quality can vary greatly
- High turnover of personnel



How to connect with community-based agencies

- Use contacts at state VR agencies to assist with locating agencies and agency consortia
- Ask for assistance and a "warm hand-off" from other workforce development partners
- Use the OFCCP <u>Employment Resource Referral Directory</u>





Centers for Independent Living (CILs or ILCs)

Characteristics:

- A type of nonprofit organization authorized by the Rehabilitation Act
- Founded by and for people with disabilities, based on the <u>principles of</u> <u>independent living</u>
- Serves anyone, with any type of disability, through a variety of core services
- Can provide "wrap-around" assistance that may be lacking from other supports and services

Limitations:

- The type and quality of services can vary greatly
- Not all ILCs are equipped to provide comprehensive employment supports



How to connect with CILs/ILCs

- Use contacts at state VR agencies to assist with locating agencies and agency consortia
- Ask for assistance and a "warm hand-off" from other workforce development partners
- Use the <u>Directory of Centers for Independent Living (CILs)</u> and <u>Associations</u>





- State workforce development systems partner with disability service systems
- Sometimes have personnel (disability resource coordinators) in regional One-Stops (American Job Centers)
- Make sure they understand your intention to include qualified people with disabilities in talent pipelines



Partnerships: steps to success





AskEARN.org

Get involved



- Conduct outreach
- Learn about the systems, organizations and services already in place to increase employment opportunities for people with disabilities





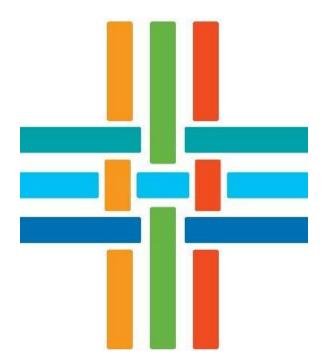
Invite collaboration



- Find partners able to assist in all locations where candidates will be recruited and trained
- Embed personnel in regions where recruiting takes place, for the express purpose of understanding local and regional disability workforce partners and initiatives



 Evaluate potential collaborators to ensure shared values and objectives



<u>This Photo</u> by Unknown author is licensed under <u>CC BY-NC-ND</u>.



Dedicate resources



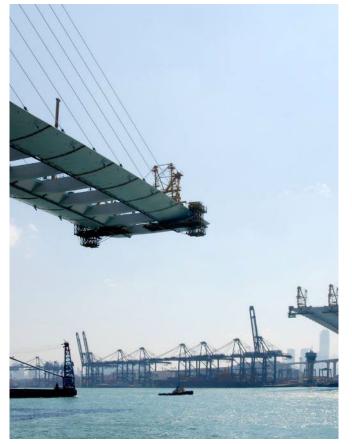
This Photo by Unknown author is licensed under <u>CC BY-NC</u>.



- Dedicate resources to the relationship development
- Expect it to take time



Identify gaps



<u>This Photo</u> by Unknown author is licensed under <u>CC BY-SA-NC</u>.



- Use strategic relationships to fill gaps in internal processes
- Leverage partnerships to increase capacity to implement hiring initiatives

Co-create objectives





- Ensure partners are able to meet your workforce needs for a diverse candidate pipeline, training or supportive services as defined by company objectives
- Potential partners will also have criteria for outcomes that they will need to have met, and that must be negotiated



Measure progress

- Define success
- Create metrics to analyze progress
- Celebrate "small wins"







Evaluate and refine



<u>This Photo</u> by Unknown author is licensed under <u>CC BY-NC</u>.



- Regularly evaluate outcomes
- Make changes as needed to ensure that investments in workforce partnerships are yielding results

Partnership examples

• FALA Technologies:

https://askearn.org/employerprofile/fala-technologiesmanufacturing-career-opportunities

- CVS Health, Abilities in Abundance: <u>https://askearn.org/employerprofile/cvs-health-a-playbook-for-success</u>
- Missouri Employment Collaborative (Nexus): <u>https://mo-rehab.org/pdf/NEXUS%20PowerPoint%20for%20MRA.pdf</u>



Questions





AskEARN.org 24

EARN resources

Neurodiversity Hiring Initiatives & Partnerships

Partnerships can help ensure a talent pipeline for neurodivergent candidates

Partnerships to Build Your Talent Pipeline (PDF)

Learn about the important role partnerships play in identifying candidates with disabilities and how to collaborate effectively with key community organizations

Review of Community College-Employer Partnerships and Initiatives: Expanding Opportunities for Job Seekers with Disabilities (PDF)

This report reviews federal, regional and local efforts to support community college partnerships with employers

Build the Pipeline: Outreach & Recruitment

Building a pipeline of applicants with disabilities is key to inclusive outreach and recruitment



Thank You!

EARRN Employer Assistance and Resource

Visit us at AskEARN.org Follow us on social media!



AskEARN.org