



How to Connect your AAP to Diversity & Inclusion Efforts

Presented By:

Candee J. Chambers & John C. Fox

Housekeeping Tips

- If you have Zoom issues, please email <u>kacie@directemployers.org</u>.
- Questions can be asked using the Q&A panel and will be read aloud at the end of the session.
- Today's webinar is being recorded and will be sent via email within a few days.
- This session has also been submitted for HRCI and SHRM credits. Please email kacie@directemployers.org to obtain credit information.
- Don't forget to complete the post-event survey at the end of the webinar!
- Want more compliance updates? Sign up for text alerts by texting compliance to 55678.

Last but not least...
Use #DEchat to tweet during the event!

Agenda

A Contractor's Duty To Be Affirmative Beyond the Mere Non- Discrimination Command of Title VIIp. 3
The Two Places in Your AAP For Minorities & Women You Can Root Your D&I
• If you have a "Predicate" for a Straight-Up Preferencep. 7
• In pursuit of "Good Faith Efforts"p. 8
Questions & Answersp. 1





I. A Contractor's Duty To Be Affirmative Beyond the Mere Non-Discrimination Command of Title VII

What is the purpose of your Affirmative Action Plan for Minorities/Women?

- There have always been two seemingly complimentary purposes:
 - Assists "Affirmative Action"
 - Assists contractors to "ensure" non-discrimination





I. A Contractor's Duty To Be Affirmative (Con't)

- First, let's "drill down" on what, exactly, you are trying to accomplish as an "affirmative action" contractor
 - "Affirmative Action" is officially undefined
 - Definition 1: means "taking positive steps to reduce and eliminate the barriers to employment and advancement in employment of protected groups"
 - (So, preventative maintenance/non-discrimination notion)





I. A Contractor's Duty To Be Affirmative (Con't)

- Second, you have to do something (can't just wait for complaints to roll in)
 - Executive Order 11246 (first sentence)
 - "1. The contractor will not discriminate against any employee or applicant for employment because of race, color, religion, sex, or national origin. The contractor will take affirmative action **to ensure** that applicants are employed, and that employees are treated during employment, without regard to their race, color, religion, sex, gender identity, sexual orientation and/or national origin." (Emphasis added)
 - (So, one undertakes affirmative action, "to ensure" nondiscrimination)





I. A Contractor's Duty To Be Affirmative (Con't)

2. Also assists contractors to "ensure" non-discrimination ("Scout" function)

See also 41 CFR Section 60-2.10







II. The Two Places in Your AAP For Minorities & Women You Can Root Your D&I

a) If you have a Predicate for a Straight-Up Preference

(See DE Webinar: <u>Doing Right the Right Way: Undertaking Lawful Race and Sex-Based Preferences in Employment in the U.S., October 15, 2020</u>)

- Annual Identification of Problem Areas
 - Annual internal audit to ensure no intentional discrimination (as to hires, promotions and involuntary terminations, and compensation)
 - » See, 41 CFR Section 60-2.17(b)(2)&(4)
- Annual Hires <u>Disparity Analyses</u>
- Annual Promotions <u>Disparity Analyses</u>
- Annual Adverse Terminations <u>Disparity Analyses</u>





b) In pursuit of "Good Faith Efforts":

"(c) Action-oriented programs. The contractor must develop and execute action-oriented programs designed to correct any problem areas identified pursuant to § 60-2.17(b) and to attain established goals and objectives. In order for these action-oriented programs to be effective, the contractor must ensure that they consist of more than following the same procedures which have previously produced inadequate results. Furthermore, a contractor must demonstrate that it has made **good faith efforts** (emphases added) to remove identified barriers, expand employment opportunities, and produce measurable results." 41 CFR Section 60-2.17(c)





- b) In pursuit of "Good Faith Efforts" (con't):
 - A. The Traditional Approach: Identify which of the Five Reasons drove you to declare a "Placement Goal" for Minorities and/or Women, and then design a responsive Good Faith Effort:
 - 1) Inadequate Applicant Flow
 - Good Applicant Flow, But Not Enough "Contender Candidates"
 - Good Applicant Flow, Enough "Contender Candidates", But Still Setting Placement Goals: The "Historical Baggage" Problem (as availability increases over time)
 - 4) Good Applicant Flow, Enough "Contender Candidates," Good Selection Rate, No "Historical Baggage," And Still Setting Placement Goals: The "Retention and Backfill" Problem
 - None of the Above Problems, But Still Setting Placement Goals: Unlawful Employment Discrimination





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider:
 - Does your company have a positive marketplace brand for your company hiring diverse employees?
 - Does your company have a positive marketplace brand for your company promoting diverse employees?
 - Does your company have a positive marketplace brand for your company retaining diverse employees?
 - □ Are your diverse employees champions for your company as a place respectful of and supportive of diverse employees?
 - □ Do you know whether your diverse employees are champions for your company's diversity employment experience and results?





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - How is your company outreach in each labor market?
 - Are your Applicant Flow percentages at least equal to your Affirmative Action Plan's calculated availability for each Job Group in each local marketplace where your company has openings?
 - Do your AAPs gather together into "Job Groups" those "similarly situated" candidates your company hires and promotes?
 - Have you talked to your AAP preparer lately about customizing your AAPs to your current workforce hiring and promotion architecture and to not use a standard Job Group mask ("garbage in; garbage out")?





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - Is your company's Offer percentage about equal to the percentage of "Applicants" available in each job classification you are filling in each local labor market where your company has openings?
 - Has your company designed outreach programs which reach and are specific to each group of diverse Applicants (Veterans? Individuals with Disabilities? African Americans? Hispanics? Asians? Native Americans?)
 - For example, DE's Ben (Mongo) Marich, a former combat Marine and its Veteran's Program manager, builds veteran recruitment pipelines for Member companies truly dedicated to Veteran hiring.





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - Has your company considered a "recruitment microsite" to reach targeted recruitment populations and tell your company's story about its commitment to D&I, and its successes to date, and make real the sense of your company's welcoming environment?
 - Do you have a message from your CEO on your website showing your company's commitment to diversity and inclusion?
 - What about a video discussion among diverse employees about your company's treatment of any special needs they have, i.e., accommodations for individuals with disabilities?
 - Does your company do quality-control spot checks of rejected diverse candidates for hire and for promotion to ensure that race, sex and/or ethnicity are not among the reasons for rejection?





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - In each AAP establishment where your availability percentages of diverse candidates are small, have you considered creating (or expanding) an intern pipeline program?
 - In each AAP establishment where your availability percentages of diverse candidates for craft or technical blue-collar jobs is small relative to race, sex or ethnic population, has your company considered creating (or expanding) an apprenticeship pipeline program?
 - Has your company explored establishing formal Registered Apprenticeship programs?
 - Has your company explored establishing newly recognized "Industry Recognized Apprenticeship Programs" ("IRAPS")?





- b) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - Has your company collected turnover statistics, by job title and by race, sex, ethnicity to determine if your company is disproportionally losing diverse employees?
 - Has your company deployed "Exit Interviews" of employees (or perhaps of salaried employees or of employees above a certain wage level) who have announced their intention to terminate their employment with your company?
 - Is your company making or increasing cash gifts to Historically Black Colleges and Universities, or other vocational schools to help build pipelines of skill sets needed among diverse individuals?
 - Is your company creating or increasing tuition reimbursement programs for employees?





- o) In pursuit of "Good Faith Efforts" (con't):
 - B. More Modern GFEs: A Check List To Consider (con't):
 - If you have "checked all the boxes," have you considered what else you are missing in each location where your company's employment process is not selecting candidates for hire and/or promotion at parity with availability?
 - Get your download of the D&I Checklist <u>here!</u>





Thank you!







Closing Notes

- Today's webinar is being recorded and will be sent via email within a few days.
- This session has also been submitted for HRCI and SHRM credits.
 Please email <u>kacie@directemployers.org</u> to obtain credit information.
- Don't forget to complete the post-event survey at the end of the webinar!